

## PRIVACY CONCERNS

**The data from our new digital meters will only be used to help us serve our members better. We do not ever sell member data to any third party and we adhere to a strict PRIVACY POLICY to protect our members.** Additionally, these meters will allow us to determine if someone tampers with your service.

**Member's kWh usage data will be collected and sent in small packets back to the cooperative and stored within billing records. This encrypted information will be sent in many very small information packets throughout the day.** It's extremely unlikely, but not impossible, that someone could access that information, but it will only include metering data that is meaningful to the cooperative. It will not include member's personal data such as address, social security number, banking data, or any other identifying information.

**As some detractors claim, there will be no way for the cooperative or anyone to "see" or "hear" inside your home or business or to "detect" the types of appliances or equipment being used. All equipment will be mounted outside at the point of service and will not include cameras or any other devices to collect private data.**

### SUMMARY

WCEC is a not-for-profit private business that is solely owned and operated by the members who receive electric service from our company. When our board of directors approves a policy or procedure for the use of new equipment and technologies, they do so knowing that it will also apply to their own homes and their own families. In using this type of metering system, we have not only deemed it to be a wise and safe choice for all co-op members and their families, but our own families as well.